



CERTIFICATE

This is to certify that the IT Service Management System of
INFRASTRUCTURE DESIGN & DEVELOPMENT LIMITED

Harmony Homes, House No:04, Road No:06, Level-01, Flat: C1, Niketan,
Gulshan -1, Dhaka-1212, Bangladesh

has been assessed and found to conform to the requirements of

ISO/IEC 20000-1:2018

This Certificate is valid for the following scope

The Service Management System of (INFRASTRUCTURE DESIGN & DEVELOPMENT LIMITED) for Provision and management of IT services, including Data Centre Colocation, Cloud Computing and Hosting, Managed IT Services, Cybersecurity Solutions, Software Development and Application Services.

Certificate No. :AMER801106

Original Issue Date :29/07/2026

Issue Date :29/07/2026 R0

Surveillance/ Expiry Date :28/07/2027

Recertification Date :28/07/2029



Bharat

Director

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